Sidiq Daniel

New York, NY • (516) 368-6457 • Sidinfo21@gmail.com • SoftwarebySid.org (*Portfolio*)

IT Technician & Network Engineer with hands-on experience deploying and managing enterprise IT environments, specializing in Windows Server, Azure, AWS, Active Directory, VPNs, and virtualization. Skilled in IT support, hardware/software troubleshooting, configuring secure networks, technical maintenance and security best practices.

Education & Certifications

Bachelors of Science In Computer Science

Minor: Cybersecurity -   University at Albany, SUNY   *May 2020*

Industry Standardized Exams

CompTIA A +	June 2024
CompTIA Network +	*Dec. 2024*
CompTIA Security +	Oct. 2024
Cisco Certified Network Associate CCNA	March 2025
Microsoft Azure Cloud Administrator AZ-104	*April* 2025

Technical Certifications

Microsoft Project Management	*Dec. 2024*
Microsoft Back End Development	*Jan. 2025*
Meta Front End Development	*Jan. 2025*

Work Experience

IT Technician / System Administrator

Bilingual Speech-Language & Swallowing Therapy (Hybrid-Remote PT) Dec 2024 - Present
- Upgraded a healthcare offices SOHO network to enterprise-grade infrastructure, ensuring HIPAA compliance. Configured staff workstations, provided IT Support, troubleshooting and maintenance Configured Azure Cloud, Active Directory, VPNs & remote desktop services. Managed network devices incl. routers/switches, deployed web servers & network file systems via linux & VMware

F-80 Supervisor of Fire Safety & Alarm Systems

AAPCI Domestic Violence Shelter - Brooklyn, NY   Sept 2023 - Present
- Building Supervisor at a Domestic Violence Shelter. Responsible for implementing safety and emergency protocols, operation & functionality of alarm systems, and conducting routine fire drills

IT Support & Audio/Visual Production Internship

StreamVPG / Brooklyn Workforce Innovations - New York, NY   *Jan. 2023 - Sept. 2023*
- Installed & maintained ethernet & fiber cabling for audiovisual systems and live streaming setups. Provided IT support, troubleshooting connectivity, jitter, latency, system performance issues. Monitor & optimized AV systems ensuring seamless multimedia and network performance

Help Desk Support Technician

Complete Network Support - Albany, NY   *Dec. 2020 - Dec. 2022*
- Provided remote & on-site IT support for multiple client offices, managed support tickets using Servicenow, troubleshooting hardware and software, deployed and managed nodes, managed infrastructure updates, ensured a seamless user experience for business clientele

IT Projects & Portfolios

Upgrading a SOHO Network to Enterprise-Grade Infrastructure
Explore the virtual lab mock blueprint behind transforming a SOHO network to an enterprise standards, configuring routers/switches, VLANs, subnetting, IPsec VPNs, Active Directory, Virtualization, & more
https://sidinfo22.github.io/Network-Architecture/

Hybrid Cloud Lab Design
Developed a hybrid cloud lab leveraging AWS EC2 cloud virtual machines and self-hosted local servers for hands-on system administration, network testing, and hosting web solutions
https://Myhomelab.SoftwarebySid.org

My Tech Portfolio: Awards & Achievements, Certifications, Projects, & Skills Gallery
Insight into my professional accomplishments and technical skillset
https://SoftwarebySid.org

Skills

- **Network Infrastructure**: Router/Switch Config, Inter-VLAN Routing, Ethernet cabling, MSP, WAN
- **Cloud Architecture:** VM Deployment, Virtualization, Resource Allocation, Logging (Azure, AWS)
  Cybersecurity: TLS/IPsec Encryption, PKI Auth, IPsec VPN, Firewall/ACL Config, SIEM, IPS/IDS
- **Security Systems/Surveillance:** IP Camera setup, NVR Config, System Maintenance/Operation